



News & Trending

NEWS

SMITH ANDERSON IS NAMED TO THE BTI CLIENT SERVICE A-TEAM 2020; RECOGNIZED AS A LEADER IN CLIENT SERVICE FOR THE FIFTH YEAR

12.05.2019

BTI Consulting Group Client Service A-Team

Smith Anderson has been recognized as a leader in client service for the fifth year in a row by the BTI Client Service A-Team 2020.

Smith Anderson was ranked a “Standout” firm for both investing in client relationships and client-facing communication.

According to BTI Consulting Group, a leading independent business research firm, the Client Service A-Team is limited to an elite list of law firms considered by clients to deliver exceptional levels of client service. BTI has published its ranking of client service excellence—based exclusively on direct, unprompted feedback from corporate counsel—to reflect how law firms stack up in client service delivery.

This year’s rankings are the result of over 350 in-depth interviews with Chief Legal Officers and other legal decision makers at large organizations in more than 15 industry segments.

For more information on the BTI Client Service A-Team 2020, please click [here](#).

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